

### Q3. What is your biggest concern at the moment?

Safety for the staff and clients. Losing revenue due to lose of group services

4/3/2020 2:40 PM

Incoming funds to continue on for the Chamber and Businesses

4/3/2020 1:48 PM

The total shut down and stay at home order will cause hardships much worse than the virus. I think there has been a total over reaction.

4/3/2020 1:39 PM

Being able to reopen

4/3/2020 1:21 PM

FFCRA paid leave & keeping our employees safe.

4/3/2020 12:40 PM

No work and can't pay my bills. Even if it starts up in May ny losses are huge.

4/3/2020 12:21 PM

Our patients not being able to access needed care; friends/ family/ and everyone in our community staying healthy; we laid off over 50% of our staff; paying expenses in a month; just how long will it take to recover?; businesses closing that will never have the resources to reopen; accessing the PPP paycheck protection plan...to name a few biggest concerns...

4/3/2020 11:57 AM

Feeding students stuck at home

4/3/2020 11:45 AM

Sales , mortgage... What's it gonna look like when we come out of it. And why are people not adhering to the social distancing guidelines

4/3/2020 11:33 AM

employee morale in the face of mandatory furloughs

4/3/2020 11:32 AM

timing of revenue

4/3/2020 11:28 AM

getting back to work.....safely

4/3/2020 11:14 AM

As we provide services to those who rely upon us to help with their daily living skills and health care management having staff available to continue to provide those services. For a lot of our staff the Federal \$600.00 for those qualifying for unemployment benefits plus their state amount would make more than what we can currently pay them to perform these essential services.

4/3/2020 10:26 AM

The spread , with peaks that would reduce treatment to any one . The lack of Trump to do any thing positive and his talent in lying to us about the facts

4/3/2020 10:23 AM

Customer fear and spread of the virus

4/3/2020 10:11 AM

Cash Flow

4/3/2020 9:34 AM

Future orders and possibility of a recession

4/3/2020 8:55 AM

As an essential business, our main concern is keeping employees safe and healthy while at work. We're also concerned about the mental and emotional state of employees amid growing concerns amid the pandemic.

4/3/2020 8:53 AM

Unable to perform our book of business. Cancelled or postponed over 250K in events

4/3/2020 8:45 AM

Keeping my staff employed

4/3/2020 8:29 AM

The length of the shutdown.

4/3/2020 8:28 AM

Ensuring my customers and employees stay healthy and safe during services.

4/3/2020 8:27 AM

Mandating all businesses to close.

4/3/2020 8:24 AM

Longer term impact on Healthcare Provider Network and liquidity along with disruptions to supply chain

4/2/2020 4:16 PM

Keeping the staff safe and healthy

4/2/2020 9:22 AM

everyone's health and safety while staying open for business

4/1/2020 9:47 PM

Virus and loss of business

4/1/2020 3:36 PM

1) Employee safety 2) Possible plant shut-down 3) Impact to customer demand short and long term

4/1/2020 1:23 PM

Employee safety

4/1/2020 12:13 PM

Employees getting sick

4/1/2020 11:34 AM

Lack of viable retail sales channels still operating at normal levels, restaurant and bar closures and how long they will last as it directly correlated to loss of sales  
4/1/2020 9:32 AM

Having an internal case  
4/1/2020 6:04 AM

Employee retention and employees showing up to work. We are classified as essential and still have employees not showing up to work.  
3/31/2020 1:55 PM

Safety of my employees.  
3/31/2020 1:53 PM

keeping the employees whom have volunteered to work safe  
3/31/2020 1:42 PM

Meeting customer demands while keeping employees healthy.  
3/31/2020 1:29 PM

Getting our workforce back  
3/31/2020 12:45 PM

Someone getting tested positive and having to shut down.  
3/31/2020 12:04 PM

Keeping our people healthy. Agriculture is an essential business , so no financial impact yet.  
3/31/2020 12:02 PM

Health and Safety of my employee's & Further economic effects  
3/31/2020 11:36 AM

deaths.... and recovery time frame  
3/31/2020 11:33 AM

Status of construction. Some sites are closed, some are open. What will happen once this is over?  
3/31/2020 11:27 AM

Long term economic impact, government closing us  
3/31/2020 11:26 AM

Employees keeping 6 ft away from others. Construction is not adhering to the requirements  
3/31/2020 11:25 AM

The health of the employees and being able to meet deadlines.  
3/31/2020 11:22 AM

meeting payroll twice a month and paying bills  
3/31/2020 11:17 AM

Equipment Sales  
3/31/2020 11:16 AM

Economy

3/31/2020 11:15 AM

losing my employees

3/31/2020 11:12 AM

How quickly we can get back to business. How many restaurants will close and leave us with losses in accounts receivable. How many employees will we lose. How do we cover the loss of product?

3/31/2020 11:03 AM

Employee health

3/31/2020 11:02 AM

New orders

3/31/2020 10:53 AM

Employees may not abide by work-place rules on social distancing and disinfection when not at work, so could put coworkers at risk.

3/31/2020 10:44 AM

Fall off in business volume

3/31/2020 10:43 AM

Financial recovery and employees health/safety

3/31/2020 10:38 AM

evolving requirements

3/31/2020 10:37 AM

Keeping people safe/well and able to work in a safe way

3/31/2020 10:35 AM

we are focused on keeping our team healthy and from spreading any type of germ.

3/31/2020 10:34 AM

We sell into tire and automotive sector. No one is driving in lock down areas across the world or purchasing cars. Commercial transportation sector seems OK. We saw severe impact in China during their lock down period.

3/31/2020 10:32 AM

Cash Flow

3/31/2020 10:29 AM

Low order volumes and employees not feeling comfortable to come to work

3/31/2020 10:29 AM

We are an essential business according to CISA Guidelines. We want to maintain a healthy workforce. We are afraid of not having enough workers.

3/31/2020 10:28 AM

The health of our employees.

3/31/2020 10:27 AM

Keeping our workforce healthy while doing what we can to help manufacture product for the fight against COVID-19

3/30/2020 8:53 PM

Total shutdowns

3/30/2020 5:41 PM

Employees getting sick by community spread thus leading to low production.

3/30/2020 2:22 PM

Economic impact of shelter in place orders

3/30/2020 2:06 PM

Sales throughout our shop

3/30/2020 1:36 PM

That small business' will have a hard time surviving the shut down

3/30/2020 1:33 PM

The closing of small businesses last into the summer.

3/30/2020 1:21 PM

Uncertainty of future business

3/30/2020 12:19 PM

Employee exposure and keeping the doors open.

3/30/2020 11:39 AM

Safety of my employees

3/30/2020 11:34 AM

Labor Safety, Customer Shut Down

3/30/2020 11:10 AM

Staying safe & having our employee's wash their hands.

3/30/2020 11:07 AM

My people getting infected

3/30/2020 11:01 AM

The wellness of our employees and their families

3/30/2020 10:37 AM

Duration of non-essential business closures and amount of time needed for full economic recover.

3/30/2020 10:34 AM

Customer orders are dropping off as the economy slows. How long will it last? Will we be able to keep our employees?

3/30/2020 10:32 AM

Future economy and employee safety after the Stay at Home order is lifted

3/30/2020 10:25 AM

Loss of work force , depleted assets

3/30/2020 10:20 AM

Employee safety. How do I keep people away from each other in a collaborative world?  
3/30/2020 10:19 AM

Being able to pay all of the bills mortgage and re taxes.  
3/30/2020 10:06 AM

employee retention , Finance and customer base when this is over  
3/30/2020 10:03 AM

Customers and employees getting ill.  
3/30/2020 10:02 AM

being able to stay in touch with our families to help them with their mental health needs during this crisis.  
3/30/2020 9:59 AM

Economy will slow and work will stop coming in.  
3/30/2020 9:53 AM

Loss of billing for services  
3/30/2020 9:48 AM

Being able to continue operations when this gets worse.  
3/30/2020 9:47 AM

more and lengthier absences due to illness; training new employees while maintaining social distancing  
3/30/2020 9:47 AM

Tenant's going out of business.  
3/30/2020 9:41 AM

## Q5. Have you had to reduce the number of employees working for your business as a result of COVID-19? Other Responses:

no i am the only employee  
4/3/2020 1:48 PM

We will look at reducing back office personnel as necessary due to work volume. But that is only a few people.  
4/3/2020 10:26 AM

Business Partnership with my wife  
4/3/2020 10:11 AM

Our corporate office has not had to reduce, our subsidiary company is closed and employees are unemployed.  
4/3/2020 8:29 AM

We have increased headcount by 40 employees in the past 2.5 weeks.  
4/2/2020 9:22 AM

some have self quarentined,  
4/1/2020 9:47 PM

full time employees remain, agency employees were eliminated  
4/1/2020 12:13 PM

Colleagues who can work from home do.  
4/1/2020 6:04 AM

Shut down for 2 weeks to get organized for safe work. One employee left at that time to a different company that's hiring.  
3/31/2020 1:29 PM

Not sure if it's temporary or permanent  
3/31/2020 11:27 AM

currently remote and rest staggered schedules for in house  
3/31/2020 11:17 AM

The plant is closed from March 23 - April 7  
3/31/2020 11:02 AM

Guidelines are changing daily for what is essential, so that impacts work that can occur in the field. We are working remotely as much as possible. Our Portage County locations are essential staff only thru May 1.  
3/31/2020 10:35 AM

we have recently down sized and are trying to do a outside drop off pick up service to continue providing glass service and maintain social distancing e drop off pick up service for all glass  
3/30/2020 1:33 PM

Yes, but not sure to lay-offs. Due to keeping older at risk employees at home on leave. And experiencing additional lost time due to sickness and those caring for others  
3/30/2020 11:39 AM

Some voluntarily took off  
3/30/2020 10:20 AM

We have a number of people out whose health is more fragile.  
3/30/2020 10:19 AM

## Q6. What type of assistance does your business need during this crisis? Other Responses:

None at this time  
4/3/2020 11:45 AM

none - corporately owned (out of state)  
4/3/2020 11:32 AM

Working on the PPP under CARES  
4/3/2020 11:14 AM

We are still providing the same level of services or more to the individuals we serve. So I anticipate our cash flows not to be impacted.  
4/3/2020 10:26 AM

rapid response to our laid off people to enable them to live  
4/3/2020 10:23 AM

Deferred Bank Loan Payments  
4/3/2020 9:34 AM

PPP Loan  
4/3/2020 8:55 AM

Not known at this time  
4/3/2020 8:45 AM

None at this time  
4/3/2020 8:27 AM

Support for temporary hiring needs & incremental costs  
4/2/2020 4:16 PM

Increased flow of candidates eligible for hire  
4/2/2020 9:22 AM

none at this time  
4/1/2020 9:47 PM

None from the local community  
4/1/2020 1:23 PM

handled at a corporate level  
4/1/2020 12:13 PM

OK so far  
4/1/2020 11:34 AM

None at this time

4/1/2020 6:04 AM

Employee wage relief  
3/31/2020 1:55 PM

Not sure, corporate in Texas handles this  
3/31/2020 1:53 PM

nothing yet  
3/31/2020 1:42 PM

Our problems are not financial, yet. I certainly appreciate the offer of assistance.  
3/31/2020 1:29 PM

We dont need delays, but we need shops that are not essential to stop saying they are, we've had  
customer take work and move it elsewhere  
3/31/2020 12:45 PM

Nothing right now.  
3/31/2020 12:04 PM

Don't know yet  
3/31/2020 12:02 PM

health care costs  
3/31/2020 11:33 AM

Contractors aren't paying  
3/31/2020 11:27 AM

Enforcing the social distancing on construction projects  
3/31/2020 11:25 AM

We don't need anything right now.  
3/31/2020 11:22 AM

none  
3/31/2020 11:15 AM

no assistance required  
3/31/2020 10:44 AM

CARES Act will help  
3/31/2020 10:35 AM

No assistance needed at this time.  
3/31/2020 10:34 AM

Non currently.  
3/31/2020 10:27 AM

None  
3/30/2020 1:36 PM

currently a short term loan would help and hopefully would not need all of the above  
3/30/2020 1:33 PM

Currently need no assistance  
3/30/2020 1:21 PM

Unknown at this time  
3/30/2020 11:39 AM

none at this time  
3/30/2020 11:34 AM

grants  
3/30/2020 11:10 AM

N/A  
3/30/2020 10:37 AM

Rental payments  
3/30/2020 10:25 AM

Jobs that we can be organizing to enable jump starts when we can  
3/30/2020 10:20 AM

N/A  
3/30/2020 10:19 AM

Franchise fee deferment  
3/30/2020 10:06 AM

It depends on how it all shakes out in the coming weeks.  
3/30/2020 9:53 AM

If we can stay in operation, we should be fine.  
3/30/2020 9:47 AM

none that I can think of  
3/30/2020 9:47 AM